

NONPROFIT DRIVEN REGIONAL CONNECTS

REGISTRATION POLICIES

Thank you for your interest in Nonprofit Driven Regional Connects! We're committed to providing you with great connections and conversations during these events. In order to do so, the following registration policies will mitigate challenges and keep the event running smoothly. If you have any questions about our registration policies, please contact admin@theonn.ca.

Nonprofit Driven Regional Connects are paid events with associated registration fees.

The following terms apply:

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Limitation of liability

ONN reserves the right to amend the events program, make changes to speakers and presenters, and cancel this event. This includes any cancellation or capacity changes to the venue mandated by municipal or regional governments, public health authorities, and/or the Government of Ontario. If the event is cancelled, ONN shall refund all registration fees paid, but shall not be held liable for hotel, airfare, or other costs incurred by attendees.

ONN shall not be held liable for (and shall be entitled to use) any photos or videos taken of participants or event proceedings for promotional purposes.

Privacy policy

By registering for the event, you are providing permission to receive emails related to the event and follow-ups from ONN and the local co-host organization. For any further questions, please email the ONN office at admin@theonn.ca.

Photos will be taken at this event and used for ONN's projects, promotions, events, web, and social media (including partner communications channels websites). By completing registration, you hereby authorize Ontario Nonprofit Network to use the recordings and photographs in which you took part during Nonprofit Driven Regional Connects events.

You hereby waive any moral rights associated with the recordings and photographs, and ONN may include, edit, modify, juxtapose, etc., all or any part of the recorded visual and audio and other materials obtained.

You may at any point revoke this authorization before, during, or after the event. If you have questions or concerns about photo consent, please contact admin@theonnc.ca.

Registration confirmation and payments

Event attendees will receive email confirmation after completing their online registration and a payment receipt will be sent by email only following full completed payment. Only those attendees who have completed registration, and have paid in full will be able to attend the event, unless previous financial arrangements have been made with ONN.

Registration can be paid online via credit card (Visa or Mastercard) on Eventbrite. If paying by credit card is not an option for your organization, please contact admin@theonnc.ca for alternative options.

Registration substitution

Registrants unable to attend may send a substitute. If the substitute is not an ONN member, the non-member fee will be charged. Substitutions must be made in writing to admin@theonnc.ca. Substitutions will be accepted up to two weeks in advance of the event date. Substitutions after this date may not be accommodated. Please note that it is the responsibility of the substitute to reach out to admin@theonnc.ca to inform ONN of any dietary needs and accommodations they may require.

Cancellation and refunds

Full event registrations, less the Eventbrite fees, are refundable if submitted in writing to admin@theonnc.ca up to one week in advance of the event date. Refunds will be issued within 30 days of the cancellation date. In most cases, refunds will be issued back in the original payment.

Registrations and cancellations received after that point are not refundable.

Please see the COVID policy below regarding COVID-related refunds.

Accessibility

Event attendees may inform ONN of any accommodations requests (example: ASL interpretation, large-print agenda, etc.) through the registration form. Attendees may also reach out to admin@theonnc.ca directly with requests. Please keep in mind that if the request is made close to the event date, we may not be able to guarantee it will be fulfilled. Please refer to the specific registration page for deadlines.

Any accommodation requests will be confidential. An ONN staff member may reach out for clarification or to provide further information in advance of the event. Questions related to

accessibility and accommodation can be directed to admin@theonn.ca.

Each venue for Nonprofit Driven Regional Connects will vary by location. Venue and accessibility information will be present in each registration page.

Free admission will be provided to healthcare aide attendants, interpreters, and/or translators accompanying attendees. In order for ONN to have final attendance numbers, please indicate who will be accompanying you on your registration form or reach out to admin@theonn.ca.

Dietary requests

Event attendees may inform ONN of any dietary requests for food served during the event directly through the registration form. Attendees may also reach out to admin@theonn.ca directly with requests. Deadlines to guarantee requests can be met will be clearly outlined in each event's registration page. After the deadline, we may be unable to accommodate new requests that come in.

Dietary requests will be kept confidential.

Scent policy

To support the creation of a fragrance-free environment so that chemical barriers will not prevent access to the event, we request that participants refrain from the following before or during the event: smoking, wearing colognes, perfumes or scented oils. We kindly ask participants to wear something that has had limited exposure to the items above, if possible.

Venue code of conduct

Event participants are expected to abide by the code of conduct of the particular venue the event is being hosted at.

Anti-harassment policy

ONN is committed to a trusting, safe work environment free from violence and harassment, extending to any gatherings and events ONN hosts. Any act of violence or harassment is unacceptable. This includes the prohibition of discrimination of any kind.

No solicitation policy

To maintain a smooth and respectful event experience, solicitation of any kind is not permitted at ONN events. This includes individuals or groups soliciting attendees, vendors, or staff for business, donations, or other purposes.

COVID policy

We recognize that COVID-19 continues to be a concern in our communities. Taking precautions to prevent the spread of COVID-19 helps us protect and care for one another.

Masking policy: We recognize that masks are no longer mandatory in public spaces in Ontario. However, it is still encouraged to wear masks in gathering spaces. Masks will be available at the registration desk. No harassment of those wearing masks will be tolerated.

Vaccination policy: As per ONN's policy, all in person events or meetings (on-site or off-site) that ONN hosts and manages strongly suggest attendees to have full vaccination against COVID-19. We use the Ontario government's definition of "fully vaccinated". Please see the ["Fully Vaccinated" section of this webpage](#) for more information.

Screening, symptoms & refunds: Please do not attend Nonprofit Driven Regional Connects if you have symptoms of COVID-19 and are testing positive for COVID-19, or if you have any other symptoms of contagious illness. A list of symptoms of COVID-19 are [here](#). Registration cancellations due to COVID-19 or other illnesses will be issued a full refund. Please contact admin@theonn.ca.

Risk and other considerations: While we have policies in place to help prevent the spread of COVID-19 at the conference, we recognize that the risk of infection cannot be completely eliminated. Everyone who attends a Nonprofit Driven Regional Connects event does so at their own risk.

Nonprofit Driven Regional Connects will not be socially distanced events and it is likely there will be crowded environments. However, we encourage attendees to respect each individual's space and socially distance when possible. Registered attendees may leave and return to the event at their discretion.

Please direct any questions or concerns about these policies to admin@theonn.ca.